

# Client and Studio Code of Conduct

*Andrea Dedik Photography | Effective 30 October 2026*

I am Andrea Plic Dedikova, trading as Andrea Dedik Photography (ABN 13 371 592 616), on the Gold Coast, Queensland. In this code, “I”, “me” and “my” refer to me as the sole trader. I want maternity, newborn and family sessions to feel respectful, comfortable and safe. This code explains the behaviour I ask of everyone at a session and the standards I aim to follow. It supports the booking agreement; it does not replace it or reduce your legal rights.

## **Respect and communication**

I treat clients and participants courteously and ask for the same in return. Harassment, discrimination, threats, violence and abusive behaviour are not acceptable. Please tell me about preferences, cultural considerations, accessibility needs or a concern before or during the session so that I can discuss reasonable adjustments.

## **Comfort consent and safety**

I explain proposed poses and respect a participant’s decision to decline a pose or request a pause. I do not prioritise an image over a person’s comfort or safety. A parent or responsible adult must remain available to supervise participating children and follow reasonable safety directions. A photography session is not a childcare service.

Tell me promptly if someone is unwell or uncomfortable, or if a setup appears unsafe. Do not leave a baby unsupported or move lighting, props or other equipment without asking. I will discuss an alternative, a break or a change of plan where appropriate. Rescheduling and any payment consequences are handled under the booking agreement and applicable law, not by an automatic penalty under this code.

## **Privacy and photographs**

Please respect other participants’ privacy. Ask before photographing or recording other people at a session, and do not publish another client’s photographs or private gallery access details without permission. I handle client information under my Privacy Policy and seek separate permission for promotional use of identifiable client photographs.

## **If a concern arises**

Raise a concern with me as soon as you feel comfortable doing so, or contact [info@andreadedikphotography.com](mailto:info@andreadedikphotography.com) or 0401 302 081 afterwards. I will listen and seek a practical, respectful resolution. I will give a response and next steps on complaints within 30 days, not necessarily a final resolution. If further steps are needed, I will explain them and the expected timing.

Where reasonably necessary to address a genuine safety risk or serious misconduct, I may pause, modify or stop a session. I will explain the reason when it is safe to do so and discuss reasonable next steps. Any cancellation, rescheduling or refund will be considered under the booking agreement and applicable law, including non-excludable consumer rights.